Digital technologies and assistance systems in the workplace of the future

Simon Schumacher, 4th of July 2018







- 1 Future of work challenge
- 2 Innovation lab for work, people and technology
- 3 Highlights and milestones
- 4 Use cases from applied research
- 5 Outlook



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Driver of the transformation of work

The focal points of work have changed



Technology and digital systems

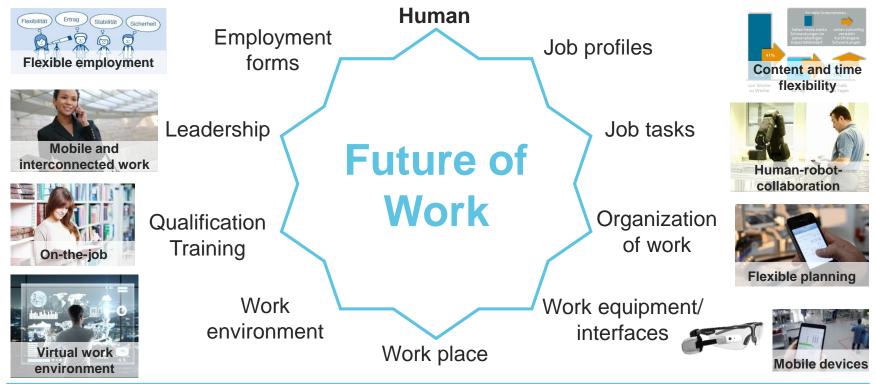
Organizations and business models





Digital Transformation and Future of Work

How does industrial work of the future look like?

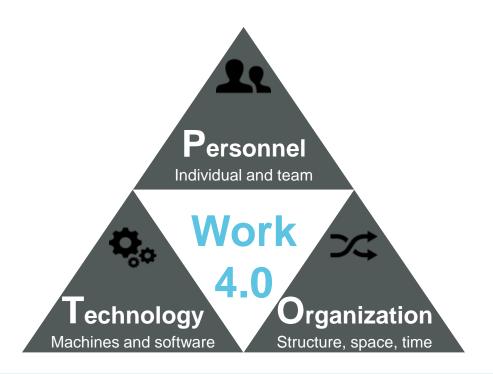






The traditional triangle of work T-O-P

Is still valid...







...but in a redefined way!

Many new elements define Work 4.0

Mixed teams (age, discipline, background)

Digital, media and communication
competence

Decision competence

Social competence

Codetermination

Personnel Individual and team

Work
4.0

Providing scopes of action
Flexible work models
Use of implicit and expert knowledge
Demanding tasks
Complex activities
Ergonomic work systems

Agile organization
Division of labor
Multiple cooperation
Management and
leadership models
Global networks

technology-interfaces

Networks of terminals

Expert systems (AI)

Autonomously inter-

acting systems

New human-

echnology
Machines and software

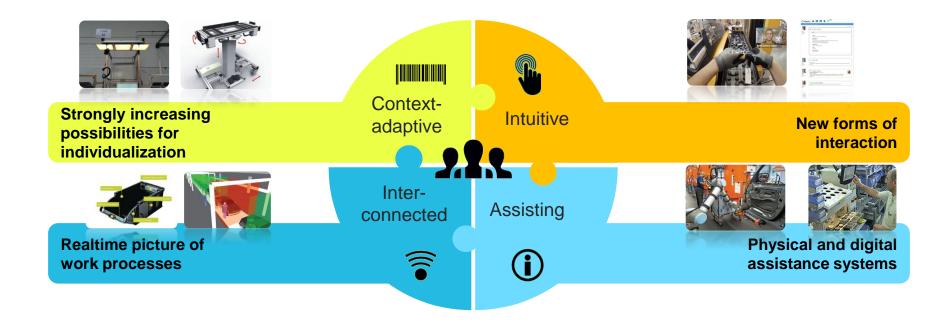
Organization
Structure, space, time





Work design trends are changing

Workplaces will be smart, organization of work will be digital

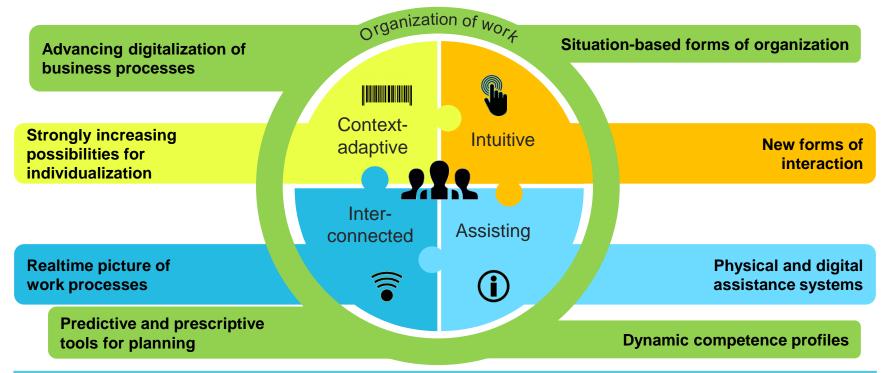






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Workplaces will be smart, organization of work will be digital







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Research partners in the Future Work Lab

Fraunhofer IAO and Fraunhofer IPA as well as the University of Stuttgart

Fraunhofer Institute for Industrial Engineering IAO



Institute of Human Factors and Technology Management IAT, University of Stuttgart



Foundation:

IAO 1981 IAT 1991

Head of Institute:

Prof. Dr.-Ing. Wilhelm Bauer



Financials and Staff (2016):

€ 38.5 mio total operating budget, 34% industrial revenues 660 staff members

Fraunhofer Institute for Manufacturing Engineering and Automation IPA



Institute for Industrial Manufacturing & Management IFF, University of Stuttgart



Foundation:

IPA1955 IFF 1935

Head of Institute:

Prof. Dr.-Ing.
Thomas Bauernhansl



Financials and Staff (2016):

€ 70.8 mio total operating budget, 36% industrial revenues 1.145 staff members





Future Work Lab – organization

Innovation lab for work, people and technology at Fraunhofer Stuttgart

Funding:



Bundesministerium für Bildung und Forschung

Partners:



SÜDWEST**ME**TALL













DAIMLER TRUMPF



Fraunhofer IAO







Demo Centre Demonstration of Use Cases and Scenarios



Learning Centre Competence Development and Counselling



Idea Centre Think Tank and Labour Research







Future Work Lab at ARENA2036

Industry on campus for research on future automotive production

- Biggest research campus for the future of automotive research in Europe
- Collaboration centre of companies, start-ups and research institutions
- Accelerator for start-ups in mobility and smart production
- Factory Size7,000 m²
- Future Work Lab > 1.000 m²

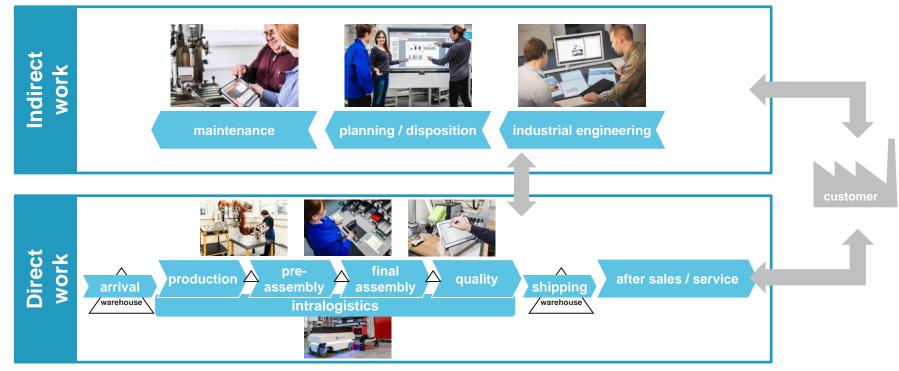






Future Work Lab – demo center

Demo center for all disciplines of the value chain







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 - Assistance of disabled workers
 - Service robotics
 - **Ergonomics and work safety**
- **Outlook**





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Application Case: Future Work Lab as a Living Lab

Development of demonstrators

Demonstrator for cloud-based assistance of the worker in quality assurance jobs

Development with structured, iterative process:

Conceptualization **Prototyping** Design





Industry and direct users FINCONS

▲ Leuze electronic

Startups X XETICS SPEEDYPICK





Research institutions



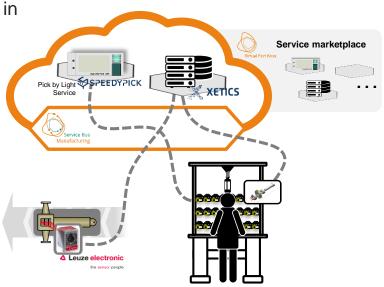


Networks and dissemination 14MS ME BE CPPS















Application Case: Future Work Lab as a Living Lab

Development of demonstrators

- Assistance system for manual workshop works with disabilities using optical 3D sensors (AMBOS-3D)
- Development with structured, iterative process:
 - Conceptualization
 Prototyping
 Design



- Involvement and co-creation of various stakeholders:
 - Industry and direct users





- Startups and maker community
- HOBBYHIMMEL

- Research institutions
- Fraunhofer
- Networks and dissemination











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Robotic Home Assistant Care-O-bot®

Evolution of a complex assistance system over decades

- Assistance with household chores
- Multimedia, social integration
- Fetch- and carry services
- Safety, monitoring
- Home Management

Care-O-bot I (1998)



Care-O-bot 2 (2002)



Walking support, mobile manipulation

Care-O-bot 3 (2008)



Product vision





Care-O-bot® 3

Useful assistance in various scenarios

- Product vision of a robotic home assistant to assist people in their daily life
- Abilities:
 - Navigates safely even in dynamic everyday environments
 - Learns, detects and grasps different objects automatically
 - Safely exchanges objects with persons using its tray
- Interactive butler: Take orders, deliver snacks and drinks
- Emergency assistance: robot used to communicate with emergency centre, support diagnosis with local sensors, support additional measures
- → Field tests in elderlies' private homes and care homes

Video link: http://www.youtube.com/watch?v=ABpOtvLzh2U







Care-O-bot ® 4: modular, agile and interactive





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Biomechatronic Systems

Fields of applied research at Fraunhofer IPA and Future Work Lab



Biomechanic & Simulation

Motion analysis
Human body loads
Ergonomics solutions
FE simulation



Test & Design

Medical devices

Mechanical testing

Prosthetics

Orthotics

Bionics engineering

Motion Sensors

Human movement detection
Radar sensors
Inertial sensors
Sensor fusion concepts



Drive Systems & Exoskeletons

Exoskeletons
Mechatronic assistive
solutions
Electromechanical drive
systems



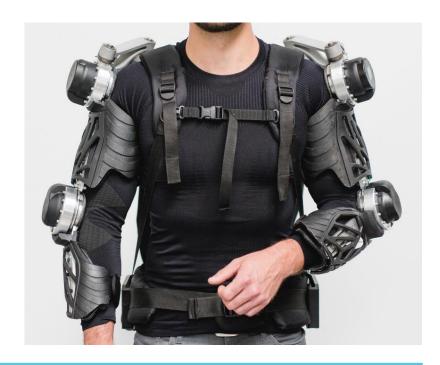




Stuttgart Exo Jacket

Active driven exoskeleton for upper extremities

- Lifting and carrying tasks
 - → Reduction of body loads
 - → prevention of work-related diseases
- Modular concept (active/passive support, leg/wrist/neck modules)
- Active support of elbow and shoulder
- full freedom of movement
- Battery pack exchangeable
- individually adjusted to the user







Video: Ergonomics and Stuttgart Exo Jacket







Work safety with digital measures





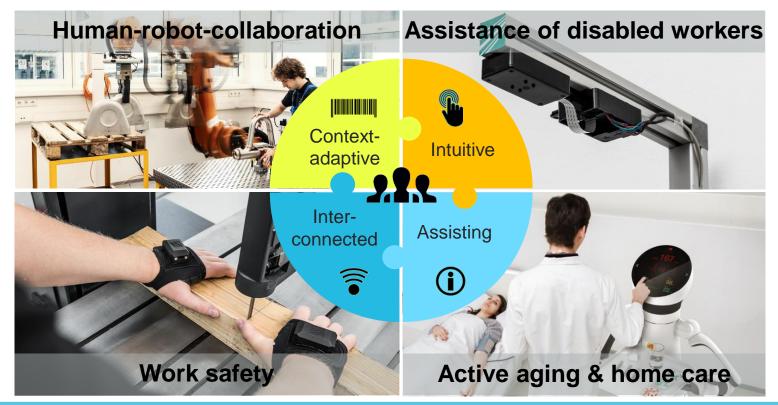




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Digital transformation in the workplace







Contact





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